

We Are Here to Support You and We Are Fully Operational!

We understand that the current coronavirus pandemic has brought a lot of uncertainty to our daily lives and has greatly impacted the way that we communicate and interact with one another. Please rest assured, that Hearn's Law Group remains fully operational during this time. Over the past year, we have prepared our law firm to remain functional in the event that we could not physically be present in the office. We have more digital and cloud-based options available to communicate with you than ever before.

As we continue to follow the guidance of the CDC and Governor Hogan, we are practicing social distancing and avoiding in-person interactions which could lead to the spread of the coronavirus. Please read below, the following ways that we can meet with you and support your needs.



Teleconferencing: As always, we remain available to meet with you by phone. Please call or email our client services manager, Lorrie Knell at 301-772-0248 or clientservices@hearnslawgroup.com to schedule a time for a phone meeting.



Video Conferencing: For those clients who prefer to meet in a more in-person manner, we are happy to provide video meetings via *Google Hangouts* video conferencing software for professionals. Please call or email our client services manager, Lorrie Knell at 301-772-0248 or clientservices@hearnslawgroup.com to schedule a time for a virtual meeting.



Email Communications: We can email your legal documents to you and get your signature electronically. We can also upload documents to your file in the MyCase portal so that you may download them.



Scanning Documents: We have professional document scanners available in our home offices. If you need to scan and send us a document, you can download and utilize one of the many free pdf scanner apps available for your smart phone. [See this link for a good list](#). Using a scanning app will help you avoid sending regular photos of documents that are too dark or distorted.



Dropping Off Documents: If you just need to drop something off, please call or email our client services manager, Lorrie Knell at 301-772-0248 or clientservices@hearnslawgroup.com to receive the address for our drop off location.

If you have any questions or concerns, please do not hesitate to contact us during our office hours of 9:00 am - 6:00 pm at 301-772-0248 or clientservices@hearnslawgroup.com. We will also continue to disseminate updated information about the courts through mycase. We will also continue to post updates on social media. You can follow us on social media by clicking the links in my email signature.

How to Use Google Hangout for Video Meetings

You can have a face-to-face meeting with your attorney today. We are using *Google Hangouts*. Each attorney has this capability. All you need is a smart phone or computer, and an email address.

Google Hangouts is effective and user friendly. It is also known to be safe & secure to use.

All we need to do is send you an email with a link to click, and you will be face-to-face with your attorney. You can also do this through your browser without downloading the software if you prefer.

Also, you **do not** have to be on camera with us, if you choose not to. *Google Hangouts* allows a meeting with only one person on camera. The other person can have audio only. You can also call in using a regular phone line. Therefore, you can keep your camera off and still be able to see your attorney talking to you.